

IOANNIS KAMPISELLIS

Software Developer | Web, APIs, Linux & Docker

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PROFILE

IT professional with experience in technical troubleshooting and systems, transitioning into software development. Internship experience with C# and web portals, plus practical work with Git, REST APIs, Linux, Docker and self-hosted infrastructure. Currently studying Informatics and Telecommunications at the National and Kapodistrian University of Athens.

TECHNICAL SKILLS

Software & Web: C#, HTML/CSS (basic), SQL (basic), REST APIs, Git
Systems & Infrastructure: Linux, Docker, Proxmox VE, Bash, GitHub Actions
Networking & Monitoring: TCP/IP, DNS, SSH, WireGuard, Prometheus, Grafana

TECHNICAL PROJECT

Home Lab Infrastructure

- Operate a self-hosted Proxmox VE environment with 16+ virtual machines and containers on ZFS-backed storage.
- Deploy and maintain Docker services, backups, secure remote access, network segmentation and monitoring with Prometheus/Grafana.

PROFESSIONAL EXPERIENCE

Vodafone Greece | L1 Technical Support Engineer Nov 2024 - Present

- Handle 50+ technical cases per day while maintaining KPI performance above 95%.
- Diagnose fixed-network issues and escalate complex incidents to L2/L3 teams using structured troubleshooting procedures.

Self-Employed | IT Support Engineer 2022 - 2025

- Designed and maintained server environments using Proxmox and Docker; automated routine maintenance and backups with Bash.

eLINK | IT Support Engineer 2021 - 2022

- Built and maintained network infrastructure and configured servers, routers, wireless equipment and peripherals for retail installations.

Germanos | Technician 2019 - 2021

Nummuspay.com - Web Portals | Assistant Developer (Internship) 2018 - 2019

- Worked with C# and contributed to web portal development tasks during an internship.

EDUCATION & CERTIFICATION

National and Kapodistrian University of Athens 2019 - Present

Informatics & Telecommunications - Communications & Networking

EOPPEP Level 5 Certification - IT Applications Technician 2026

IEK Aigaleo - IT Applications Technician 2015 - 2017

LANGUAGES

Greek - Native | English - Fluent